

As companies respond to COVID-19, the health and safety of our employees and customers remains our top priority.

We understand many of you are in Critical Infrastructure Segments under the of the [Memorandum on Identification of Essential Critical Infrastructure Workers During COVID-19 Response](#) from the US Department of Homeland Security, Cybersecurity & Infrastructure Security Agency (CISA).

We want to assure you that while Michigan is in “shelter in place” mode, Cisco Inc. is classified as an essential business, and is fully operational.

This means we are here to work with you, to keep your business moving during this critical time.

We take the safety of our Cisco team seriously, and those who can work from home, are doing so, to reduce the number of personnel in our facility.

As always, thank you for being a loyal customer. We will continue to closely monitor the situation, stay focused on keeping our employees and communities healthy, and providing you the support you need.

Sincerely,

Greg Morrison,

President, Cisco Inc.



<https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce>